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# ADV – Service Advisor Productivity

## *An Introduction for Dealers*

### Brief Product Summary

Provides reporting to pay service writers based on sales, gross profit or hours sold. Provides comparison reports for a manager to set objectives for the service writers and review objectives based on actual productivity.

- The commission plan can be designed for each service writer based on a percentage of sales, a percent of gross profit or dollars per hours sold.
- Payments can be done based on customer paid labor and/or parts, warranty labor and/or parts and internal labor and/or parts.
- Allows user to set objectives by labor type by service advisor.

### Requirements

Below are the required elements of the ADV:

- ✓ Service Release on the DMS.
- ✓ Available for AC580 and GL900.



### System Features



- ✓ Screen Display or print out of service writer's productivity per day
- ✓ Screen Display or print out of the commission detail report per RO.
- ✓ Allows setups to be change and recalculate reports.
- ✓ Great tool to use for service advisor commission plan calculations

### Training

Dealers who purchase the ADV – Service Advisor Productivity application from ADP will receive installation and user documentation. Users normally become comfortable with the software in about 2 hours. This application is an add-on to function prompt while in the Service system (-S logon).

### Costs

Please contact Car!nk for pricing information.