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# CHS – Service History Search

## *An Introduction for Dealers*

### Brief Product Summary

Allows user the ability to view the service history for a vehicle.

- Allows user to look-up customer service history across unrelated service logons.
- Allows for better service to a client based on all information available for a vehicle.

### Requirements

Below are the required elements of the CHS:

- ✓ Service Release on the DMS.
- ✓ Available for GL900.
- ✓ Multiple service logons on a common DMS.



### System Features



- ✓ Repair Order (RO) information is accessed using the Vehicle ID number, customer name, telephone number, customer number, vin number and it is displayed in a series of windows.
- ✓ The detail of the history search data displays from general information down to specific information related to a particular service line item.
- ✓ The information displayed includes labor type, op code, labor charge, and the service technician number.
- ✓ Allows service advisor to get a more complete service history across all service logons.

### Training

Dealers who purchase the CHS – Customer History Search application from ADP will receive installation and user documentation. Users normally become comfortable with the software in about 1 hour. This application is an add-on function to the Accounting (-A logon).

### Costs

Please contact CarInk for pricing information.

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ARM – Accounts Receivable Management

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